

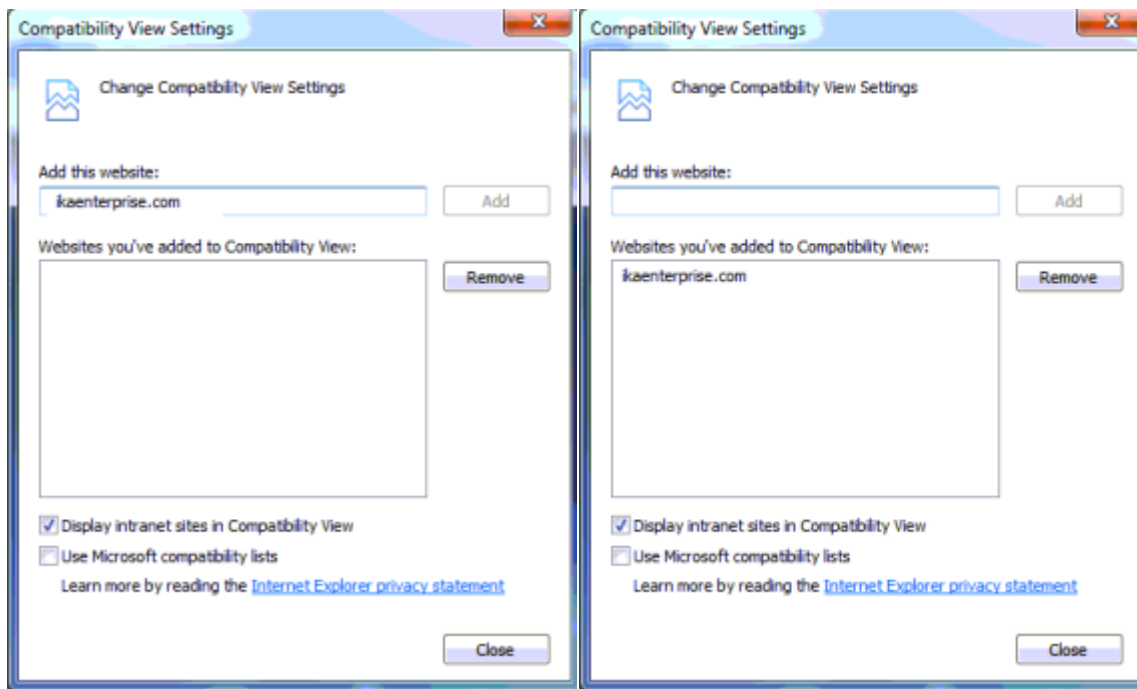
**Please Note:** We recommend using **Internet Explorer 9** to access our portals. Internet Explorer 10 & 11, Chrome and Firefox, are not fully supported and may or may not function as expected. If you are experiencing issues accessing data in our portals, you may need to verify your web browser is compatible.

If you are not able to revert your web browser back to Internet Explorer 9, you can add our portal (**ikaenterprise.com**) to your compatibility view settings. Please see the instructions below:

Compatibility

## Internet Explorer 11

1. Open the desktop, and then tap or click the Internet Explorer icon on the taskbar.
2. Tap or click the **Tools** button , and then tap or click **Compatibility View settings**.
3. Under **Add this website**, enter **ikaenterprise.com** and then tap or click **Add**.



4. Tap or click **Close**

These instructions vary for each Internet Explorer version. Please see the following link to match your browser:

<http://windows.microsoft.com/en-us/internet-explorer/use-compatibility-view>

If the issue is still not resolved, it may not be a browser compatibility issue. Please contact support for further assistance.