



July 22, 2021

TO: THC Providers new to Priority Health
SUBJECT: Register for Provider Training and Onboarding

THC is becoming PH

As a Total Health Care provider, it's time to get ready to do business with Priority Health. Effective October 1, 2021, THC Medicaid becomes Priority Health Choice.

Are you a new provider to Priority Health?

We're offering provider training and onboarding to assist you as you start to see Priority Health members. To [Register for Priority Health provider training & onboarding](#), please contact THC Provider Relations at 844-THC-DOCS. We will email you the link to register.

Training Schedule

Training will run from Sept. 13 through Sept. 30 and will provide the THC provider network with multiple opportunities for learning. We're offering training via webinar on multiple dates. If you're not able to attend, these sessions will be recorded so you can watch anytime.

Date	Time
Monday, Sept. 13, 2021	12:00 p.m. to 1:00 p.m.
Tuesday, Sept. 21, 2021	12:00 p.m. to 1:00 p.m.
Wednesday, Sept. 22, 2021	12:00 p.m. to 1:00 p.m.
Thursday, Sept. 30, 2021	12:00 p.m. to 1:00 p.m.

What will I learn?

You'll see a demonstration of our website. Expect to learn about Priority Health tools, processes and programs. Among other topics, we'll review our:

- Authorization process and tools
- Incentive programs
- Billing and payment process
- Provider credentialing process and submission tool